

# de Young Access Features

Museum Accessible to Wheelchair Users? Yes.

Accessible Museum Entrances: All.

Front Desks: The lower ends need to be used for transactions with visitors who ride wheelchairs or are very short.

Wheelchairs: We have approximately 10 standard and 1 large size, borrowed first-come-first-served from Volunteers on the Concourse level and security officers on the Exhibition level at the entrance from the garage.

Accessible public transportation

Buses: The #44 O'Shaughnessy south/westbound stops in front of the museum, and northbound stops near the Academy of Sciences site. The 5<sup>th</sup> Fulton and 21 Hayes stop at gthAve and Fulton and 9th Ave. and Lincoln.

Trolley: The N Judah has a ramped stop at 9<sup>th</sup> and Judah.

Disability Placard Parking

Concourse Parking Structure: There are 16 spaces (2 van size) in the 400-space parking structure. 15 spaces are on the upper floor adjacent to the de Young door. Parking structure entrance at 10<sup>th</sup> and Fulton is on the lower floor.

Maximum height is g' 2."

The Academy parking garage is entered on Concourse Drive just off Martin Luther King (MLK). To drive to the de Young section from there you must take a left turn, or walk across the Music Concourse.

Surface Parking: There are 15 spaces on JFK near the tower or Education entrance. There are 5 spaces on MLK next to the Japanese Tea Garden.

Tour bus parking lot (behind band shell): Weekends only, 4 van-Size spaces

Self-service Elevators in de Young: 5 banks of elevators enable people to move throughout the 3 floors of the central museum and the tower.

Bathrooms: Located on each level of the museum proper, and on some Tower floors. There are also family or unisex bathrooms in the Education Gallery near the tower and on the Exhibition Level near the other bathrooms.

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- Drinking fountains: The Upper and Concourse Level fountains are near the area of Wilsey Court. The Exhibition Level drinking fountains are near Coat Check.

Benches: There are many triangular benches without backs, a small number of benches with arms and backs, and 3 areas where the architecture forms benches, as well as more informal places to sit such as along the windowsill in the gallery of Oceanic art.

Baby Changing Tables: Located in the large disability stall in each bathroom.

Visitors Guide in Large Print: Available from the Volunteers at the Information area of the Concourse Level Admissions Desk

Assistive Listening Devices: For the Koret Auditorium from the A/V Technicians. For Docent tours: by appointment, (415) 750-7645.

Audio Tours: Audio tours are free to blind visitors; a printed text is available for deaf visitors.

Tours: In addition to joining regularly scheduled tours, visitors with any disability can make appointments for tours led by Access Docents who have had additional training, or to attend (by appointment) on Access Days when the galleries are uncrowded, there is extra seating, and docents lead small tours. There will be Access Days in the Tut exhibition on December 21 and February 27.

Sign Language Interpretation: Arranged with two weeks notice; last minute requests honored if possible.

Access Information on Museum Website: In addition to this information, a copy of the de Young Visitor Guide is posted on [www.thunker.org](http://www.thunker.org)

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